

National Association of Catastrophe Adjusters, Inc.  
 P O Box 821864  
 N. Richland Hills, TX 76182  
[www.nacatadj.org](http://www.nacatadj.org)  
 817-498-3466

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# NACA NEWS

VOLUME 17, ISSUE 2

[www.nacatadj.org](http://www.nacatadj.org)

JUNE 2013

## NACA OFFICERS

President  
[Robert Uhler](#)  
 Vice President  
[John Postava](#)  
 Secretary/Treasurer  
[Shari Britton](#)  
 Sergeant at Arms  
[Chris Hatcher](#)



## FROM THE PRESIDENT

NACA is heading towards the 2014 Convention in Panama City Beach, Florida ready and eager to meet the needs of our membership!

Members are the core of our organization. Our Membership Committee headed up by Chris Hatcher and our Promotions Committee headed up by Jennifer Joyce are making great strides to bring in new members to our organization, as well as promote NACA. Our Continuing Education Committee headed up by Jennifer Whiteaker-Hevelone is well ahead of schedule with NACA's excellent education programs and instructors!

Our early registration program for next year's convention will ensure a robust turnout of our members and valued business associates. Every member should attend this year's convention, as well as encourage other members, non-members and business associates to attend the 2014 NACA Convention.

Turning inwards, we have to remind ourselves of what NACA represents and our common goals. Please take a moment to review our Constitution and By-Laws. We seldom take the time to remember the founding of our organization and our founding members. NACA has stood the test of time and we must continue to strive for the ideals that created the National Association of Catastrophe Adjusters.

I have highlighted in this newsletter NACA's Preamble and Purpose.

### Preamble

WE, THE CATSTROPHE INSURANCE ADJUSTERS OF THE UNITED STATES OF AMERICA, IN ORDER TO ESTABLISH PROFESSIONAL STANDARDS, INSURE WORKING RELATIONS WITH ONE ANOTHER, PROMOTE OUR GENERAL WELFARE AND PROVIDE MEANS FOR DEALING WITH OUR COMMON PROBLEMS, MAKE THIS CONSTITUTION FOR OUR ASSOCIATION.

### Article II

THE PURPOSE OF THIS ORGANIZATION SHALL BE:

## TABLE OF CONTENTS

### [FROM THE PRESIDENT](#)

### [2014 CONVENTION REGISTRATION](#)

### [CONVENTION EARLY REGISTRATION RAFFLE](#)

### [NEWEST NACA MEMBERS](#)

### [ATTENTION MEMBERS](#)

## Quick Links

### OUR NEWSLETTER ADVERTISERS:

[BCC, Ltd.](#)

[Burton Claim Service, Inc.](#)

**Gale Claims Service, Inc.**

**Haag Education**

**Jackson Adjustment  
Company**

**Legacy Claim Services**

**Mathias and Company, Inc.**

**Our Website**

Join Our Mailing List!

## ***SAVE THE DATE***



**Prepare to set sail  
January 12-16, 2014  
to attend the  
38th Annual  
NACA Convention  
Edgewater Beach & Golf  
Resort  
Panama City Beach, FL**

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### SECTION 1

To promote and maintain the highest ethical practices and professional standards in the catastrophe insurance claims profession.

### SECTION 2

To vigorously resist false, fraudulent claims and to promptly expose dishonest or unethical practices within our profession.

### SECTION 3

To aid the education of the members by securing and disseminating information pertaining to our profession, through the free discussion of common problems and by the acknowledgment of education achievement.

### SECTION 4

To promote the general welfare of the insurance industry and to foster and assist the organization and continuance of strong local claim association, and safeguard separate entity.

### SECTION 5

To honor and acknowledge the noteworthy accomplishments of individual members who have gained stature through unselfish contribution, advanced education and tenure of experience in and for our profession.

### SECTION 6

To activate good fellowship, harmony and cordial business relationships among the members.

Best Regards,

Robert Uhler  
2013 President  
[ruhler@eberls.com](mailto:ruhler@eberls.com)

**DON'T  
FORGET**

Your NACA Membership Dues are due by June 30th. Invoices were mailed to you. You may also pay [here](#)

Make sure the contact information we have for you is correct - check [here](#)

If you have forgotten your Member Login information for the website, [email](#) or call Lori Ringo (817-498-3466)

The 2012-2013 Membership Rosters and the 2012-2013 Roster on CD are available. [Email](#) if you would like extra copies.

**THANK YOU FOR  
HELPING US WITH  
THIS INFORMATION!**

### **2013-2014 NACA COMMITTEES**

Executive Committee:

[Robert Uhler](#)  
[John Postava](#)  
[Shari Britton](#)  
[Chris Hatcher](#)  
[Wanda Hogan](#)

Past President's Advisory Board:

Chair - [Wanda Hogan](#)  
[Warren Aplin](#)  
[Woody Britton](#)  
[Tressa Bullard](#)



**LEGACY**  
Claim Services

Join our team  
of proven  
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The Leader in Performance, Quality, and Service.

We understand that our success is based on **YOUR SUCCESS**.  
From *DAILY* to *CATASTROPHE* claims, our **TEAM** outperforms the competition in **SERVICE, CYCLE TIME, COST, and QUALITY** while delivering reliable, scalable claim **SOLUTIONS**.

[Your Success](#)   [Our Team](#)   [Our Solutions](#)

Sign up for our free 2013 certification  
Ask about our Xactimate discount program   [www.legacyclaims.net](http://www.legacyclaims.net)

### Legacy Claim Services

Ahoy Matey!  
Set Your Sails, we're  
"GOING FOR THE GOLD"  
At Our 38th Annual Convention

January 12-16, 2014  
Edgewater Geach & Golf Resort  
Panama City Beach, FL

**REGISTER NOW!**

Vendors <http://NACAVendor.eventzilla.net>  
Attendees <http://NACA2014.eventzilla.net>

Charles Norton  
Pat Plover  
George Roorda  
Ron Sanderson  
Walter Vance  
Tom Vaughan

Membership:  
 Chair- Chris Hatcher  
Colleen Britton  
Brian Richey  
Greg Sherlock  
Kevin Smith

2014 Trade Show:  
 Co-Chairs - Colleen Britton  
 and Jon Joyce  
Denise Norton

2014 Golf Tournament:  
 Chair - Tony Slee  
Woody Britton  
John Postava

Continuing Education:  
 Chair - Jennifer Whiteaker-  
Hevelone  
Jimmy Clark  
Chris Hatcher  
Russel Jackson

Promotional Committee:  
 Chair - Jennifer Joyce  
Jimmy Clark  
Chris Hatcher  
Jon Joyce  
Rebecca Wheeling-Purcell  
Amanda Williams

Technical Support Committee:  
 Chair - Jennifer Joyce  
Charles Norton  
John Postava  
Rebecca Wheeling-Purcell

Membership Roster Committee:  
 Chair - Monty Mathias

Welcome Committee:  
 Chair - Wanda Hogan  
Warren Aplin  
 Harry Allison



## JOIN OUR CAT CREW

**BURTON CLAIM SERVICE, INC.**  
*A Multi-Line Insurance Adjustment and Inspection Firm*

**We are looking for adjusters to join our CAT Crew.**

Burton Claim Service, Inc. has been providing claim service for over 25 years. As a member of our CAT Crew, you will be working alongside a group of professional and experienced adjusters.

If you are detailed oriented, proficient in estimating and have strong communication skills, we need you to join our team.

Please send us your resume: Email - [CAT@burtonclaimservice.com](mailto:CAT@burtonclaimservice.com)  
 Fax - (954) 972-4879

Visit us at [www.burtonclaimservice.com](http://www.burtonclaimservice.com)

We will contact you for an interview and look forward to working with you.

### Coverage throughout the United States



[Burton Claim Service](http://www.burtonclaimservice.com)



- Woody Britton
- Tressa Bullard
- Ed Elliott
- Lloyd Gohn
- Charles Norton
- Pat Plover
- George Roorda
- Ron Sanderson
- Rex Stark
- Walter Vance
- Tom Vaughan

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**THESE VENDORS HAVE REGISTERED TO PARTICIPATE IN THE 2014 NACA VENDOR SHOW IN PANAMA CITY BEACH**

**EAGLE ADJUSTING SERVICES, INC.**

**HAAG EDUCATION, LLC**

**SIMSOL SOFTWARE**

**THUNDERBIRD CATASTROPHE**

**VALE TRAINING SOLUTIONS**

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**WELCOME NEW NACA MEMBERS**

Welcome to our newest NACA members, who have been approved since our last newsletter:

- General Members:  
**Patrick Gagnon**  
**Dean Hatcher**  
**Alexis "Lecky" King**  
**Darrell Smith**

**MATHIAS CATASTROPHE SERVICES, INC.**

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 Toll Free: (866) 593-7100  
 Email: [claims@mathiasinc.com](mailto:claims@mathiasinc.com)  
 Website: [www.mathiasinc.com](http://www.mathiasinc.com)



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**Steve Zibilich**

## Associate Members:

**Yannick Kinnie**  
**Robert Purcell**  
**Alison Van Gorp**

## Apprentice Members:

**Alexander Adekola**  
**Penny Alexander**  
**Rocky Biggs**  
**Susan Biggs**  
**Paul Blake**  
**Wallace Engele (Gene)**  
**Dugger**  
**James Daniel Garza**  
**Carolee Kamesch**  
**John Manley**  
**Sharon Manley**

## Business Associate Members:

**Callan Salvage & Appraisal**  
**Co., Inc. (Ron Callan)**  
**Fourseventy Claim**  
**Management (Matt**  
**Fatheree)**

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**NACA LOGO ITEMS**  
**NOW AVAILABLE**  
**THROUGH**  
**LAND'S END**

You may now purchase NACA logo items directly from Land's End! Click [here](#), to go directly to the NACA Logo Store and begin shopping. There is also a link on the [NACA homepage](#) for your convenience!

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**Member Discounts**

[Distagage.com](#) (15% off website purchases)

[EagleView Technologies](#) (special affiliate pricing for



David Gale, AIC, RPA  
 13762 W. State Road 84, #412  
 Davie, Fl. 33325

954-328-7880 (office)  
 954-693-9701 (fax)  
[www.galeclaimsservice.com](http://www.galeclaimsservice.com)

[www.galeclaimsservice.com](http://www.galeclaimsservice.com)

REGISTER AND PAY BY SEPTEMBER 1ST TO ATTEND THE 2014 CONVENTION IN PANAMA CITY BEACH AND YOUR NAME WILL BE ADDED TO A RAFFLE WITH THE CHANCE TO WIN ONE OF THESE PRIZES:

- Reimbursement of your paid 2014 NACA convention fees
- Any published [Eberl](#) Training or Certification Course
- One complimentary registration to a [Haag](#) Certified Inspector course of your choice (Residential or Commercial Roof Inspector)
- A Free [Simsol](#) 2-day basic and advanced training session
- 6 Month unlimited access to the [Top Adjuster](#) Training library
- One week of [Vale Training Solutions](#) tuition

**EARLY REGISTRATION RAFFLE FORM**

More prizes may be added. All raffle prizes will be drawn and awarded at the NACA Business Meeting on Wednesday, January 15, 2014. You must be present to win. Contact [Lori Ringo](#) with questions regarding any of the prizes listed.

[\(back to the top\)](#)

measurement reports)

**Haag** (\$75 off in person scheduled classes and/or 10% off the purchase of online seminars)

**Hertz** (free gold membership and 5-20% discounts off car/truck rentals)

**KLJ Computer Solutions** (\$1-\$3 off regular price per claim using Venue)

**National Insurance Housing** (\$100/permonth rent discount)

**Online Reporting Inc.** (10% savings during first year of FileTrac Claims Management System)

**ScheduleIt!** (10% discount for scheduling of claims)

**Simsol** (\$75 off 3 month subscription; \$120 off 1 year contract; \$240 off 1 year when you prepay)

**TopAdjuster.com** (\$100 off a 6 month subscription to their entire training library)

**Vale Training Solutions** (15% off tuition prices for all classroom instruction locations)

**Virtual Claims Adjuster** (30 days free use + 15% discount)

Log on to your **members only page** for details to claims these discounts.



## EDUCATION FROM THE EXPERTS

**Get Haag Certified.**  
 Haag's Certified Inspector (HCI) Residential and Commercial Roofs courses are intensive three-day programs which combine damage assessment training with a certifying exam. Visit us at [HaagCertifiedInspector.com](http://HaagCertifiedInspector.com) for details, dates and locations.

**NACA Members Save \$100\***  
 with Discount Code "NACA7513"

**Save \$10\*\***  
 off any Haag Online Course with Discount Code "NACA7513"

**Classroom and Online Courses**  
 Haag offers over 20 on-site seminars focused on Haag's scientific approach to damage assessment, along with a new program of online courses! For adjusters, agents and roofing professionals.

Find a complete list of courses and Continuing Education credits at [HaagEducation.com/on-line-seminars/](http://HaagEducation.com/on-line-seminars/).

**Books and Tools**  
 Resolve confusion in the field with our handy Damage Assessment Field Guides. Large photos and informative captions help you analyze and explain the damage you find.

Featuring Composition, Wood, Tile, and Built-up Roofs, with Metal coming soon in 2013! Find details and more products at [HaagEducation.com/books-tools/](http://HaagEducation.com/books-tools/).

\* Available only to eligible HCI-Residential or HCI-Commercial registrars. Cannot be combined with any other promotion or offer. Expires 12/31/13.  
 \*\* Available for any Haag online course. Cannot be combined with any other promotion or offer. Expires 12/31/13.

**HAAG Education**  
 HaagCertifiedInspector.com  
 HaagEducation.com  
 (800) 527-8168

[www.haageducation.com](http://www.haageducation.com)

## BCC, Ltd.

(800) 416-1625  
[www.bcc-ltd.com](http://www.bcc-ltd.com)

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- Rio Grande Valley
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**NOW HIRING NFIP CERTIFIED ADJUSTERS IN ALL STATES!**

**Who we are:** Jackson Adjustment Company is a flood insurance adjusting company. You may have seen us at the recent NFIP convention in Anaheim, CA.

**What we need:** NFIP Certified Flood Adjusters – please make sure you know how to adjust a flood claim – wind, auto, liability adjusters need not apply. Simsol software experience is required, as we use Simsol exclusively. It just works better.

We are also looking for "work from home" claims examiners, who have claims examining experience (flood preferred) and also an "in-house" claims examiner to work out of our office in beautiful Lake Mary, Florida.

**What we offer:** A great place to hang your hat! We like to know all of our adjusters and provide them with the tools they need to succeed, and the support they need when out in the field. We don't mind if you work for other adjusting companies, as long as you're honest about it! We know everyone has to make a living, and we want to supplement that income!

**How to apply:** Please send resumes to [ppiacenti@jacclaims.com](mailto:ppiacenti@jacclaims.com). Claims experience is required.

For more information, you may also visit our website at

[www.jacclaims.com](http://www.jacclaims.com)

Jackson Adjustment Company – 135 Middle St. Suite 1021, Lake Mary, FL 32746. 1-800-891-1158

[www.jacclaims.com](http://www.jacclaims.com)



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